IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Ih re the Application of:

Attorney Docket No.: LUN-0200

Mingzhi Ll

Examiner: J. Joo

Application No.: 10/025,790

Art Unit: 2154

Filed: December 26, 2001

Confirmation No.: 5866

For:

METHOD AND SYSTEM FOR NETWORK BASED

SELF-HELP SERVICE

AMENDMENT AFTER FINAL REJECTION UNDER 37 C.F.R. §1.116

Mail Stop AF

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

I. INTRODUCTORY COMMENTS

In response to the final Office Action dated March 27, 2006, please amend the above-identified application as set forth below.

Claims 1, 2, 4-7 and 17 are pending in the application. By this Amendment, claim 3 is canceled without prejudice or disclaimer, claim 1 is amended and claim 17 is added.

II. AMENDMENTS TO THE DRAWINGS

(There are no amendments to the drawings)

III. AMENDMENTS TO THE SPECIFICATION

(There are no amendments to the specification)